

## DEAF & HARD OF HEARING INFO - CORONAVIRUS Links

▶ New Mexico Department of Health  
COVID-19 Hotline: 1-855-600-3453

▶ New Mexico Commission for Deaf  
and Hard of Hearing

▶ City of Albuquerque



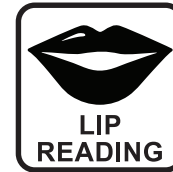
## PREVENTING ILLNESS



## GET MEDICAL HELP



## PREFERRED METHOD OF COMMUNICATION



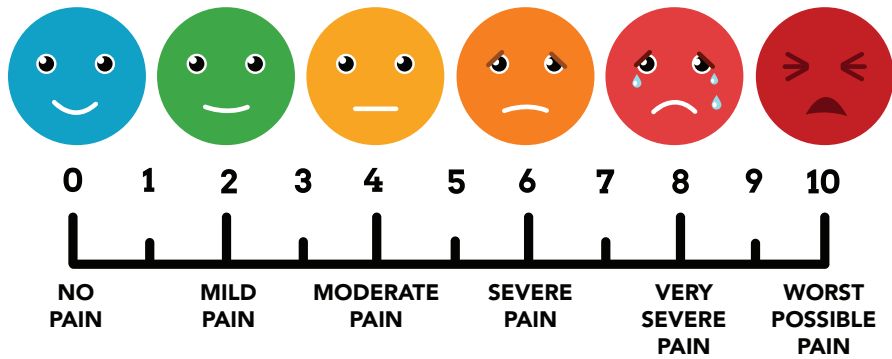
## QUICK COMMUNICATION



## TIPS FOR HEALTH PROVIDER

- ▶ Get the person's attention and make eye contact
- ▶ Repeat, rephrase, or write down your request
- ▶ Ask and/or indicate before touching the person
- ▶ Ask the person their preferred method of communication
- ▶ Minimize the number of people interacting with the patient
- ▶ Know that hearing aids/cochlear implants may improve hearing, but a person may still benefit from an assistive listening device and still may not understand all that you say.

## HOW DO YOU FEEL?



## HOW LONG HAVE YOU HAD SYMPTOMS?

▶ MINUTES

▶ HOURS

▶ DAYS

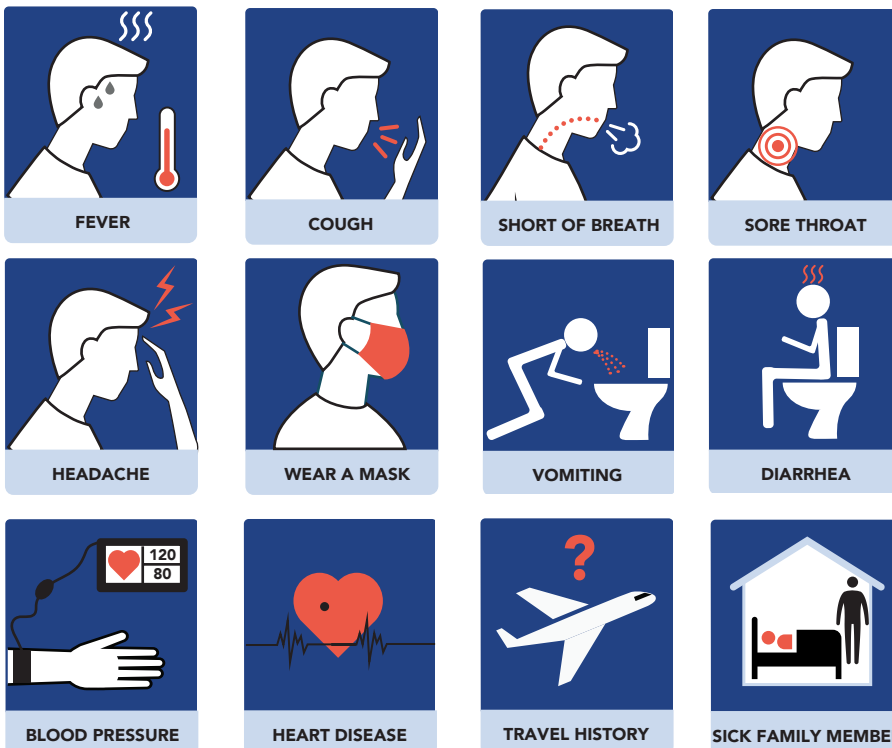
▶ WEEKS

▶ MONTHS

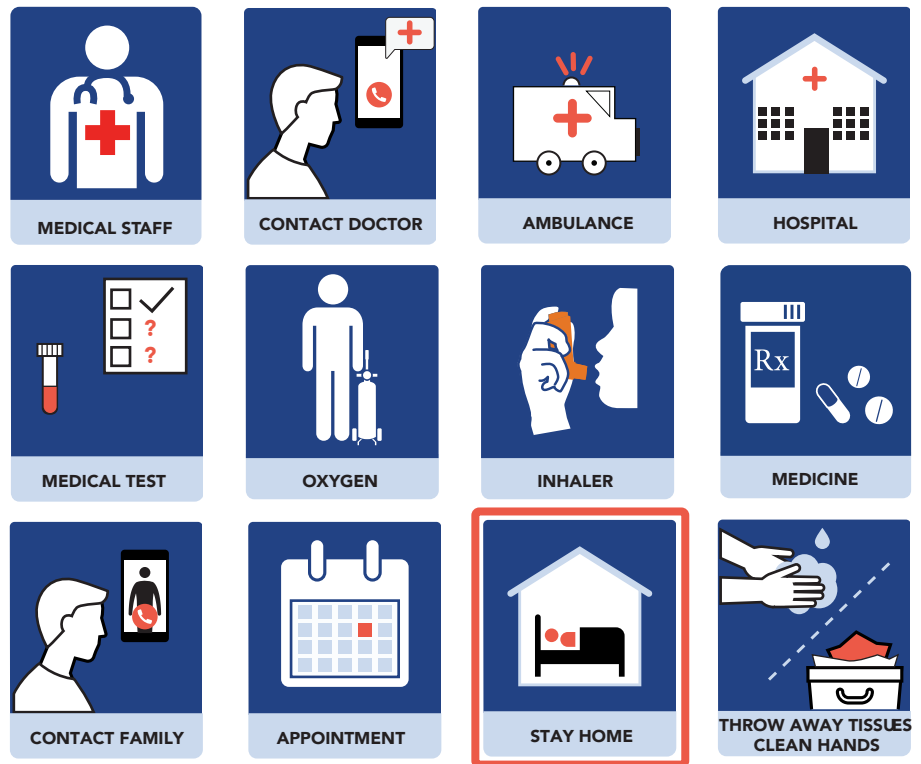
▶ YEARS



## SITUATION, HISTORY & SYMPTOMS



## TREATMENT & CARE



▶ Special Thanks to the Massachusetts Commission for the Deaf and Hard of Hearing and the Wisconsin Council on Disabilities for sharing their tools.

▶ [HTTPS://CDHH.STATE.NM.US](https://cdhh.state.nm.us)